



## Managed Rules Policy

### How Managed Rules Policies Work

The **Managed Rules** policy wizard allows administrators to create policies that can be used to distribute GroupWise rules from a source account to designated user accounts.

### Creating Managed Rules Policies

To create a Managed Rules policy:

1. In ConsoleOne or iManager, create a GroupWise resource account that will be the source account for the rules to be distributed by the policy.
2. In a GroupWise client, log in to the GroupWise account that owns the resource account created in step 1 and create the desired rule(s).

**New Rule**

Rule name:

When event is:

And items are:  Received  Sent  Posted  Draft

If conditions are (optional):

Item types:

Mail  
 Appointment  
 Task  
 Reminder note  
 Phone message

Act on items where (Item Type is Mail) and Subject contains '<Technical Support Request>'

Appointment conflict exists:  ▼

Then actions are:

▼

Reply  
 Category: Follow-up  
 Move To Folder: Tasklist  
 Mark As Unread  
 Stop Rule Processing

- In the **Policies** page, under **Managed Policies**, click the **Managed Rules** policy wizard link.
- Provide a short name and description for the policy.

**Edit Managed Rules**

**General** | Options

Name:

Description:

- Click the **select >>** link beside **Source:** Browse and select the account object that will serve as the source account for this policy and click **Ok>>**.

**eDirectory Tree Browser**

- DEMO2-TREE
  - Omni
    - Groupwise
      - Master Resource
      - Mobile-Users-Resource
      - Sales-Team-Resource
      - SupportTeam
      - Support-Team-Resource

**Edit Managed Rules**

**General** | Options

Name:

Description:

Source:  [select >](#)

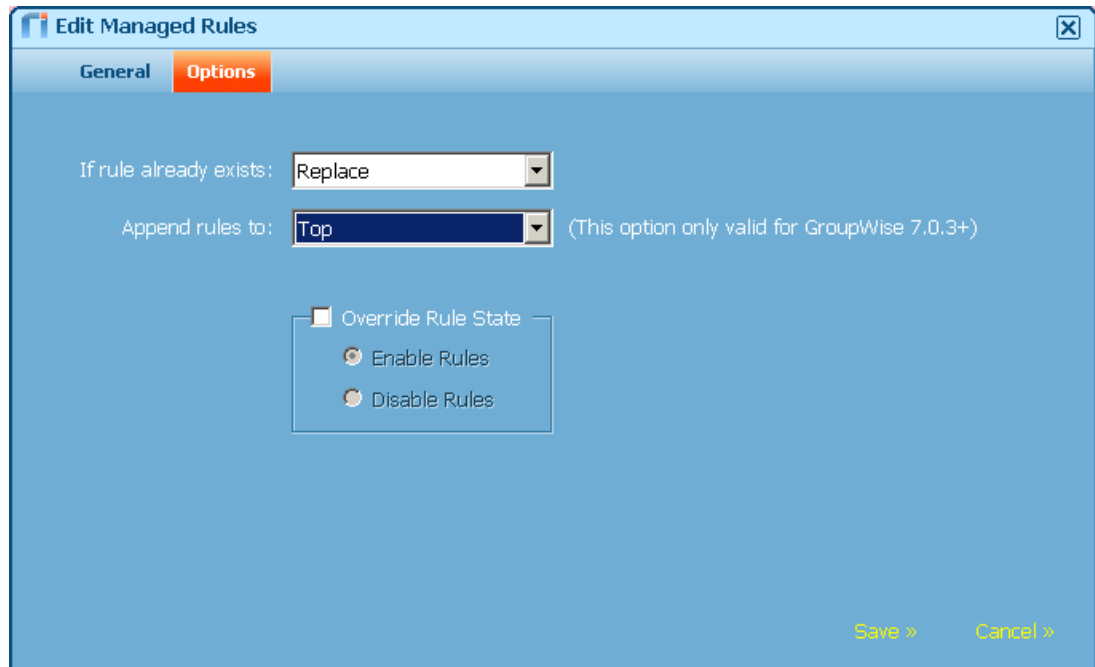
**Note** - you can only select one object as the source for managed rules policies.

- You can select multiple destination objects. Click **add >>** and browse the eDirectory tree to select the desired objects and click **Ok>>**.

**Note** - if a group, container or post office is selected, proxy access will be granted to all users that are members of that object. Using an object with a membership list is the recommended practice.

Permitted Object Types	Example LDAP Syntax
eDirectory User	edir://demo-tree/cn=username,ou=users,o=omni
eDirectory Group	edir://demo-tree/cn=groupname,ou=users,o=omni
eDirectory Container	edir://demo-tree/ou=container,o=omni
GroupWise Resource	edir://demo-tree/cn=resourcename,ou=users,o=omni
GroupWise Post Office	edir://demo-tree/cn=po,ou=grpwise,o=omni
GroupWise Domain	edir://demo-tree/cn=dom,ou=grpwise,o=omni

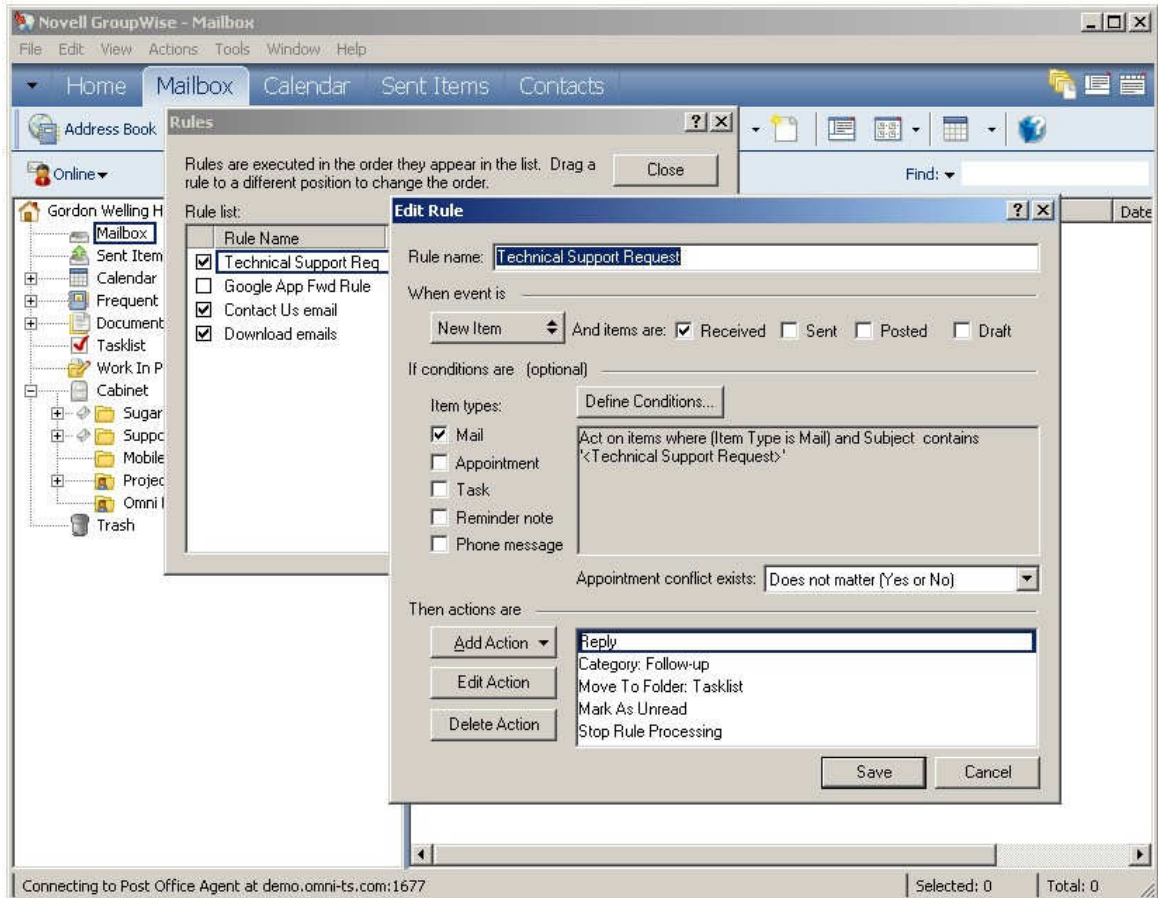
7. Select Options tab and set the options for this policy:



- **If rule already exists:**
  - Choose **Replace** to have the rule from the source account over-write an existing rule with the same rule name, or
  - Choose **Skip** to keep the existing rule with the same rule name and not apply the rule from the source account.
- **Append rules to:** (note only works with GroupWise 7.0.3 systems or higher)
  - Place the rules from the source account at the top of the existing list of rules, or
  - Place the rules from the source account at the bottom of the existing list of rules (default in all cases).

8. Click **Save>>** to save the policy.

When the policy is executed, the rules from the source account will be copied to the destination accounts (even if the rules are not enabled in the source account). The enable status from the source account will be set to the appended rules in the destination accounts.



## Best Practices for Managed Rules Policies

Here are recommended best practices:

- Test, test, and test. When creating a new policy, use sample users as the destination to ensure that the rules are appearing correctly in the destination test user accounts. Once the policy is confirmed, the policy can be modified to use the correct source and destination accounts or the policy can be duplicated to create a production policy.
- Use eDirectory objects for source and destination objects. Although Managed Rules policies allow the use of GroupWise objects (users, post offices and domains) this support is for those environments that create GroupWise accounts without creating corresponding eDirectory accounts. Using eDirectory accounts as source and destination objects will provide significantly faster policy execution.
- Use objects that have a membership list e.g. eDirectory group objects. It will be easier to add and remove specific accounts to and from inter-related Managed Rules policies.

## **Additional Information**

You can refer to the following links for additional information about Riva:

- Flash Based Tutorials - <http://www.omni-ts.com/quicktours/>
- Home page for Riva Policies - <http://www.omni-ts.com/policies/>
- Riva Documentation - <http://www.omni-ts.com/documentation/messaging/>
- Riva Tips (from our Riva Support Forum) - <http://www.omni-ts.com/forum/post--2055--page-1.html>